

Consular Services

Bon Voyage, But...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS
2010/2011



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Foreign Affairs and
International Trade Canada

Affaires étrangères et
Commerce international Canada

Canada 

Bon Voyage, But...

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2010/2011

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To obtain more information or additional free copies of this booklet, visit your nearest Passport Canada office, check the Consular Services website (www.travel.gc.ca), e-mail enqserv@international.gc.ca, or call 1-800-267-8376 (in Canada) or 613-944-4000.

This publication is available in alternative formats upon request.

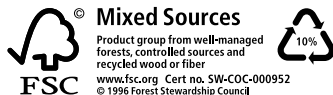
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LEARN BEFORE YOU LEAVE

What could be more exciting than leaving familiar places behind and crossing unexplored frontiers! International travel does have its pleasures, but if you are uninformed and unprepared, it could also mean a lot of worries and woes.

The purpose of this booklet is to provide the knowledge and skills you need to travel responsibly and with confidence, while avoiding the pitfalls you could experience in foreign countries. It outlines essential consular services

available to you around the world and includes a directory of Canadian government offices abroad where help is at hand.

Learn *before* you leave Canada—with vital assistance from this booklet—and remember to pack a copy with you.



WHAT ARE CANADIAN CONSULAR SERVICES?

With approximately 260 offices in 150 countries worldwide, Foreign Affairs and International Trade Canada is ready to assist Canadians travelling, working, studying, or living abroad.

Before you leave Canada, it is important to know which services we do and do not provide and to realize that not all Canadian government offices abroad provide the same services. Examples of these services are listed on page 3. However, the list is not exhaustive. The \$ symbol indicates which services are provided for a fee.

CONSULAR OFFICIALS PROVIDE THE FOLLOWING SERVICES

IN EMERGENCIES

- Assist in arranging an evacuation in the event of war, civil unrest, or a natural disaster, as a last resort (\$).
- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation if a necessary treatment is not available locally (\$).
- Comfort and assist victims of robbery, sexual assault, or other violence.





- Provide assistance in cases of missing persons or the abduction of a child to another country (see our publication *International Child Abductions: A Manual for Parents*).

WHEN LEGAL ISSUES ARISE

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure you are treated fairly under a country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Notarize documents (\$).

WHEN OTHER ISSUES ARISE

- Replace a lost, stolen, damaged, or expired passport (\$).
- Issue a Statement in Lieu of Certification of Non-impediment to Marriage Abroad (\$).
- Provide an emergency loan, subject to strict rules and only as a last resort (\$).
- Transfer funds (\$).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.

- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Contact next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

CONSULAR OFFICIALS DO NOT PROVIDE THE FOLLOWING SERVICES

WHEN LEGAL ISSUES ARISE

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail or pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.

- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

WHEN OTHER ISSUES ARISE

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel, or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.



- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.

message for a return call. Either way, you will receive a prompt response. If you leave a message, make sure it is clear and that you provide a telephone number or contact address.

In some countries, you can use a toll-free number to reach us in Ottawa, or call us collect at **613-996-8885** (where available).

EMERGENCY CONSULAR SERVICES

Emergency consular assistance is available 24 hours a day, seven days a week. Outside office hours, your call will be transferred to our Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand, or you will be asked to leave a

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.

See pages 34 to 61 for a list of Canadian government offices abroad.



SAFE-TRAVEL PUBLICATIONS



Are you planning to travel, study, work, or retire abroad? Our publications will help you prepare for a safe, successful, and healthy journey.

To order print versions, call **1-800-267-8376** (in Canada) or **613-944-4000**. To download copies of our publications, visit:

WWW.TRAVEL.GC.CA

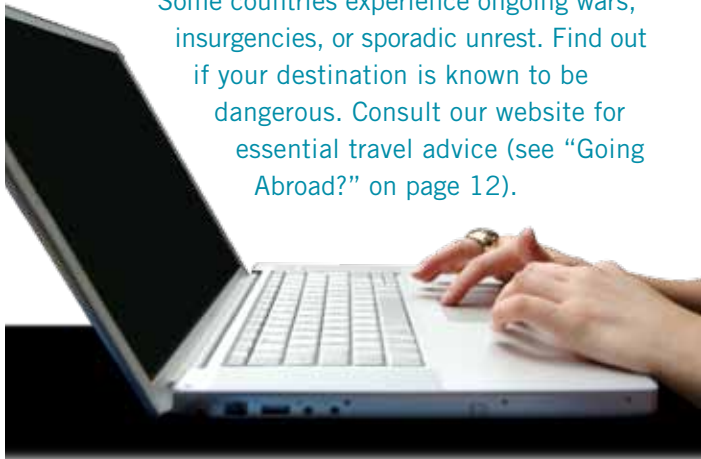
BEFORE YOU GO

GET INFORMED

Take time to learn about the political, cultural, and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.



Some countries experience ongoing wars, insurgencies, or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see “Going Abroad?” on page 12).



BEFORE YOU GO ABROAD, WE ADVISE YOU TO

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 34 or visit www.travel.gc.ca/offices.)
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 62).

Check our Travel Warnings at www.travel.gc.ca to see if it is safe to travel to your destination. Trip cancellation insurance may be null and void if a Travel Warning is already in effect when a trip is booked.



YOUR CANADIAN PASSPORT

A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member should have a valid passport if you plan to travel outside Canada. Application forms are available at any Passport Canada office, Service Canada centre, Canada Post outlet, or Canadian government office abroad. Forms can also be downloaded from the Passport Canada website at www.passportcanada.gc.ca.

A PASSPORT FOR EVERYONE

All Canadian travellers, including children, must have their own passport. This security measure is intended to help protect children and combat abduction, prostitution, and illegal migration. The practice of adding a child's name to a parent's passport is no longer permitted. Before you leave on your trip, **be sure to complete the “In case of accident or death, notify” section** (page 4) in your passport. This information will help us to quickly notify your family or friends if an emergency arises.

PROCESSING TIME

Canadian travellers should plan ahead and apply for a passport before booking an international flight. To avoid delays in obtaining your passport, ensure your application is complete. Processing times may vary depending on the volume of applications received and, in certain cases, the complexity of routine verifications and security checks. Consult Passport Canada's website for the latest processing times.



KEEP IT SAFE!

Make photocopies of your passport's identification page and of your identification cards. Keep copies separate from originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry your birth or citizenship certificate in addition to your Canadian passport. These simple actions may speed up the replacement process if you lose your passport.

EXPIRATION DATE

A Canadian passport is generally valid for a five-year period. However, a passport issued to a child under age three is valid for only three years. Before making travel arrangements, be sure to verify all passport expiration dates. If a passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for rules and restrictions regarding passport validity. Some countries will not let you enter if your passport is due to expire within six months.



GOING ABROAD?

Be Prepared. Expect the Unexpected!

Connect with the world and keep posted on travel advice for approximately 200 destinations.

Our [Country Travel Reports and Warnings](#) offer information on safety and security, local laws and customs, entry requirements, health conditions, and other important travel issues.

Our [Global Issues](#) page features wide-ranging information on evolving situations of concern to Canadians abroad.

Our daily e-mail [Travel Updates](#) alert you to changes in our Travel Reports, Warnings, and Global Issues.

Our other [on-line resources](#) focus on a variety of travel issues, such as documentation, transportation, citizenship, and emergencies.

Wherever you go, wherever you are, visit:

WWW.TRAVEL.GC.CA

DO YOU NEED A VISA?

You need a visa to enter certain countries. The most common categories are business, work, student, and tourist visas. Your travel agent or the country's embassy or

consulate in Canada can advise you of the requirements (see our website for a list of foreign government offices accredited to Canada). **Apply for visas well before travelling.**

Some countries will allow you to enter only if you can prove

you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement, or any visas that demonstrate that you plan to visit another country.

TRAVEL WITH OR BY CHILDREN

We strongly recommend that youth under 18 who travel alone, with only one parent, or accompanied by another adult carry a consent letter for each trip abroad. Such a letter proves that the trip is permitted by the custodial parent, both parents, or a legal guardian, as the case may be.

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing, or certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These docu-

ments will help prove your citizenship, residency, and custodial rights when you return to Canada.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact our Consular Case Management Division at **1-800-387-3124** (in Canada) or **613-943-1055**.

For further details, see our fact sheet entitled *Tips for Travelling with Children* or visit www.travel.gc.ca/child.

TRAVEL TO THE UNITED STATES AND MEXICO

You should carry a valid Canadian passport for all visits to the United States and Mexico. For detailed information, visit the website of the Canada Border Services Agency at www.cbsa.gc.ca.

WOMEN TRAVELLING SOLO

Our booklet entitled *Her Own Way: A Woman's Guide to Safe and Successful Travel* provides information especially for females, including those who travel alone.

TRAVEL WITH A SAME-SEX SPOUSE

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Same-sex civil unions

are more widely recognized. Attempting to enter another country as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries and could result in a prison or death sentence. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

DUAL CITIZENSHIP

You are permitted by Canadian law to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, where authorities may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter the second country.

If you are considered a national of another country, you may be compelled to do military service, required to pay taxes, or subject to increased scrutiny

REGISTRATION OF CANADIANS ABROAD

Why register?

So that we can contact and assist you in case of an emergency abroad or inform you of an emergency at home.

Who should register?

All Canadians travelling or living abroad.

What's different about the new system?

The improved system allows you to better manage and update your own information* on-line.

What if I've already registered?

If you registered before **December 14, 2008**, you **MUST register again** in order to receive further safety and security updates.

How do I register?

You can register on-line at www.travel.gc.ca/register or by contacting a Canadian government office abroad.

For more information, call **1-800-267-6788** (in Canada and the U.S.) or **613-944-6788**.

**Information obtained through registration is confidential and is used in accordance with the provisions of the Privacy Act.*



by immigration and security officials. Dual citizenship can also cause problems in a third country if there is confusion over which citizenship you used to gain entry. To avoid unpleasant surprises, confirm whether you, your spouse, or

any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when



travelling abroad and to present themselves as Canadians to foreign authorities.

Note that you cannot use a Certificate of Canadian Citizenship instead of a Canadian passport to travel abroad. **A Certificate of Canadian Citizenship is not a travel document.** A Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for the purpose of international travel. Canadian citizens returning to Canada who present other documents, such as a Certificate of Canadian Citizenship, birth certificate, provincial driver's licence, or foreign passport, instead of a

Canadian passport, may face delays or be denied boarding by transport companies.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

NEW RSS FEEDS KEEP YOU IN THE KNOW

What's happening in the Dominican Republic, Denmark, or Djibouti? Get the latest information on countries of your choice through RSS feeds at: www.travel.gc.ca/rssfeeds

TRAVEL IN EUROPE

The member states of the European Union (EU) (not including Bulgaria, Cyprus, Ireland, Romania, and the United Kingdom), along with Iceland, Norway, and Switzerland (which are not in the EU), make up the Schengen Area, which has common rules regarding visas and controls at external borders. The following 25 countries comprise the Schengen Area: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, and Switzerland.

In the Schengen Area, Canadian travellers do not need visas for short-term visits (up to 90 days within a six-month period). The 90 days are cumulative and apply to travel within all countries of the Schengen Area. Some countries require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen Area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities throughout the Schengen Area.

If Canadians overstay the permitted 90 days in the Schengen Area, they may be fined or deported. To visit for longer than 90 days, Canadians must obtain a long-stay national visa.

It is important to confirm up-to-date entry requirements with the embassy or high commission of each destination country before departure from Canada. See our Travel Reports for country-specific information.

TRAVELLERS WITH DISABILITIES

Travellers with visual, hearing, mobility, or other impairments may have difficulty meeting their needs in certain countries. For information on such matters as government services for disabled travellers, meeting special needs, parking privileges, and travelling with a service animal, see the “Frequently Asked Questions” section of our website.

PROTECTING YOUR HEALTH

PROVIDED BY THE PUBLIC HEALTH AGENCY OF CANADA

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before travelling. Contact a travel medicine clinic or your physician at least **six weeks before departure** for an individual health assessment. Your physician will assess your need for vaccinations, preventive medication, and advice on pre-

cautions you can take to avoid disease while travelling. Be aware that some vaccinations and preventive medications can take a month or two to become effective.

VACCINATION, PREVENTIVE MEDICATION, AND PERSONAL PROTECTIVE MEASURES

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history, and anticipated itinerary, a healthcare provider can assess your individual health risks and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria), and personal protective measures. Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps, and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For further information, visit the Public Health Agency of Canada’s Travel Health website at www.travelhealth.gc.ca.

AIDS

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

MEDICATION

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen.

If you wear glasses or contact lenses, having the prescription will make it easier to replace them if needed.

Do not try to save luggage space by combining medications in one container. Keep all medications in the original, labelled container to avoid customs problems.

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.



WELL ON YOUR WAY

The Government of Canada has developed a new safe-travel publication, entitled *Well on Your Way*, to help you protect your health while abroad. It includes essential information on understanding travel-health risks; taking preventive measures before, during, and after international travel; coping with a health emergency abroad; and obtaining consular services in the event of a health emergency.



To order your booklet today, call **1-800-267-8376** (in Canada) or **613-944-4000** or download a copy at www.travel.gc.ca.

SUPPLEMENTAL TRAVEL HEALTH INSURANCE

Do not rely on your provincial or territorial health plan to cover costs if you get sick or are injured while abroad. Out-of-country healthcare can be costly, and your health plan may not cover any medical expenses abroad. It is your responsibility to seek information from your provincial

or territorial health authority and to obtain supplementary travel insurance and understand the terms of your policy.

Carry details of your insurance with you. Also, tell your travel agent, a friend or relative at home, and a travelling companion how to contact your insurer.

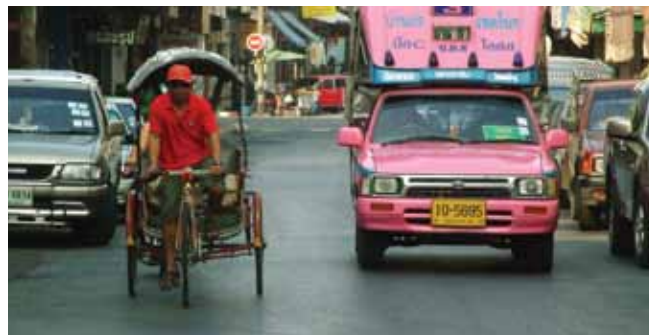
Your provincial or territorial health insurance plan will become invalid if you live elsewhere beyond a certain length of time. Personal medical insurance is available for those working, studying, or living outside Canada for an extended period. Coverage is available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war, and civil unrest. Check with your insurer before you leave Canada.

You may also want to purchase a travel insurance package

that includes flight cancellation, trip interruption, and/or lost luggage coverage. Doing so can prevent major disruptions and additional costs.

TRAVELLING BY CAR

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult our Country Travel Reports or the Canadian Automobile Association.



ARE YOU UP TO THE CHALLENGE?

Take an on-line trip through two action mazes and see if you're ready for an emergency abroad!

Visit www.travel.gc.ca/mazes

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.

MONEY MATTERS

Canadian currency and traveller's cheques are rarely accepted abroad. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of a country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.



CANADIAN TAXATION STATUS

If you are living, working, or travelling abroad but maintain residential ties in Canada, you are normally considered a “factual resident” of Canada for taxation purposes. There may be additional factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

AVOIDING CUSTOMS DIFFICULTIES

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, consult the CBSA publications entitled *I Declare* or *Travelling Outside Canada*.



TRANSPORT OF DANGEROUS GOODS

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage, or on their person. Be especially aware of restrictions on liquids, gels, and aerosols packed in carry-on luggage. Only medicinal products, toiletry articles, and alcoholic beverages (in retail packaging) are allowed. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website (www.tc.gc.ca/air) to find out what you can and cannot take with you.

ON YOUR WAY

TAKING PRECAUTIONS

The same rules apply while abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Never leave drinks unattended while in bars or night clubs and never accept food or drink from strangers. Drugs may be present that could put you at risk of sexual assault and robbery. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**



Do not display large amounts of money or expensive jewelry in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets,**

identification documents, cash, credit cards, and insurance papers together. If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.

FOREIGN LAWS AND CUSTOMS

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's



religious artifacts, buildings, or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked, or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.

laws, religions, culture, class structure, and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

Be especially respectful of temples, mosques, churches, synagogues, and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of

TRUE STORIES

Learn from the real-life misadventures of young Canadians who get mixed up in drugs abroad. See the new on-line videos at: www.travel.gc.ca/truestories

ILLEGAL DRUGS

While recreational drugs may be readily available in some countries, their purchase, consumption, import, and export are prohibited almost everywhere. Buying and using drugs, even in countries where such practices are common, can lead to criminal charges, heavy fines, and long prison

sentences. If you break the law in another country, you are subject to that country's judicial system.

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a

hitchhiker. Although you may not be carrying anything illegal, your companions may be. And never take a package that is not yours across a border. For details, consult the "Drugs and Travel" section of our website.

LOST, STOLEN, OR DAMAGED PASSPORT

If your passport is lost or stolen while you are abroad, you must immediately report the incident to the local police and the nearest Canadian government office. Before a new passport can be issued, you must complete an application form, present documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), submit new photographs, pay the required fee, and complete a *Statutory Declaration concerning a Lost, Stolen, Damaged, Destroyed or Inaccessible Canadian Passport or Travel Document* form (PPTC 203).

If you regain possession of the passport that was reported lost or stolen, you must return it immediately to Passport Canada or, if you are abroad, to the nearest Canadian government office. Do not attempt to use the document for travel, as you will encounter difficulties.

There can be significant delays at passport checkpoints if your passport is damaged in any way. Airlines may prohibit you from boarding, and you could be refused entry or exit at border crossings. Passport Canada recommends that anyone with a damaged passport apply for a new one in order to avoid such incidents.



CRIME AND PUNISHMENT

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In

addition to foreign laws protecting cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult www.canadianheritage.gc.ca/travel.

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country.** They cannot, however, wield any influence to reduce your sentence or fine.

JUDICIAL PROCESS

Never assume that the legal system of another country is the same as at home.

“Innocent until proven guilty” is not a universal principle. If you are accused of a crime, you may be detained for an indefinite period with no opportunity for bail pending a verdict. In certain countries, you may not have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech, or the press; or equality of the sexes. For

instance, guilt by association is often presumed, and you may be charged just for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

If you do find yourself in legal trouble, contact the nearest Canadian government office at once. If you cannot do so yourself, have someone else do it for you.

SEXUAL EXPLOITATION OF CHILDREN

It is illegal to have sexual relations with children, whether in Canada or abroad. Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

COMING HOME

DEPARTURE TAX

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

CANADA BORDER SERVICES AGENCY— PERSONAL EXEMPTIONS

If you have been away from Canada for 24 hours or more, your personal exemption (the value of goods you can bring back to Canada without paying duty and taxes) is CAN\$50, not including alcohol



and tobacco products. **The goods must be with you when you arrive at the border.** If the goods are worth more than CAN\$50, you cannot claim this personal exemption and must pay **full duty and taxes on all goods** brought in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to CAN\$400 without paying duty and taxes. **The goods must be with you when you arrive at the border.** They can include alcoholic beverages and tobacco products as follows: 1.5 litres (52 oz.) of wine; or a total of 1.14 litres of alcoholic beverages; or a maximum of 8.5 litres of beer or ale. Note that provincial age restrictions apply to alcoholic beverages. Alcoholic beverages are products that exceed 0.5% alcohol by volume. As for tobacco, you may bring back up to 200 cigarettes, 50 cigars, 200 tobacco sticks, and 200 grams (7 oz.) of manufactured tobacco, if you are 18 years of age or older.

If you have been away from Canada for seven days or more,

you may bring back goods worth up to CAN\$750 without paying duty and taxes. These goods can include alcoholic beverages and tobacco products as described above. **With the exception of tobacco products and alcoholic beverages, you do not need to have the goods with you when you arrive at the border.** When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked “Canada-Duty Paid—Droit acquitté.” The *Excise Act, 2001*, limits the quantity of tobacco products that may be imported (or possessed) by an individual for personal use if the tobacco product is not packaged and stamped “Canada-Duty Paid—Droit acquitté”. The limit is currently five units of tobacco products. One unit of tobacco products consists of one of the following: 200 cigarettes, 50 cigars, 200 tobacco sticks, or 200 grams of manufactured tobacco.

If you have any questions about what you can bring home, contact the CBSA Border Information Service (see page 62).

BE AWARE AND DECLARE

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The publication entitled *Travelling Outside Canada*, published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special import provisions for household items and personal belongings.

Information is contained in the CBSA brochure entitled *Moving Back to Canada*. Contact the CBSA for information on importing a vehicle.



ILLEGAL SOUVENIRS

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals,

or products made from their skins or feathers, contact the Canadian Food Inspection Agency (CFIA) beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult the CFIA Automated Import Reference System at <http://inspection.gc.ca/english/imp/airse.shtml>.

For information on importing weapons, contact the Canada Firearms Centre.

A list of products banned in Canada due to safety hazards can be found on the website of Health Canada under “Consumer Product Safety.”

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

HEALTH CONCERNS

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.


CANADIAN GOVERNMENT OFFICES ABROAD


The following list identifies where to seek consular assistance in each country. The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean, and the United States do not

require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones, or pay phones. Also, a phone card, coins, tokens, or an international long-distance fee may be required to complete the call.

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office **in an emergency** or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

In the following list, the  symbol indicates that a Canadian government office provides passport services.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. The  symbol indicates that

an Australian government office delivers consular services to Canadians in that country.

The information in this list is subject to change. Consult www.travel.gc.ca for the most up-to-date list of Canadian government offices abroad, including postal addresses.

AFGHANISTAN

Embassy of Canada, St. No. 15, House No. 256, Wazir Akbar Khan
 93 (0) 799 742 800
kabul@international.gc.ca
www.afghanistan.gc.ca

ALBANIA

Consulate of Canada, Rr: Deshmoret e 4 Shkurtit, Pallati i Ri mbrapa Akademise se Arteve, Kati II, Tirana
 355 (4) 225-7274, -7275
canadalb@canada.gov.al

ALGERIA

Embassy of Canada, 18 Mustapha Khalef St., Ben Aknoun, Algiers
 213 (0) 770-083-000
alger@international.gc.ca
www.algeria.gc.ca

ANDORRA

See Spain, Madrid

ANGOLA

Consulate of Canada, Rua Rei Katyavala 113, Luanda
 244 222 448-371, -377, -366
consul.can@angonet.org

ANGUILLA

See Barbados

ANTIGUA AND BARBUDA

See Barbados

ARGENTINA

Embassy of Canada, Tagle 2828, C1425EEH Buenos Aires
 54 (11) 4808-1000
bairs-cs@international.gc.ca
www.argentina.gc.ca

ARMENIA

Consulate of Canada, 1 Amirian St., Hotel Marriott, Suite 306, Yerevan
 374 (10) 56-79-90
condda@gmail.com

ARUBA

See Curaçao

AUSTRALIA

Canberra 🇺🇸

High Commission of Canada, Commonwealth Av., Canberra, ACT 2600

☎ 61 (2) 6270-4000

cnbra@international.gc.ca

Melbourne

Consulate of Canada, 101 Collins St., Level 27, Melbourne, VIC 3000

☎ 61 (3) 9653-9674

Perth

Consulate of Canada, 267 St. George's Terrace, 3rd Floor, Perth, WA 6000

☎ 61 (8) 9322-7930

Sydney 🇺🇸

Consulate General of Canada, 111 Harrington St., Level 5, Quay West Building, Sydney, NSW 2000

☎ 61 (2) 9364-3000

sydney@international.gc.ca

Toll-free from Australia:

0011-800-2326-6831

www.australia.gc.ca

AUSTRIA 🇺🇸

Embassy of Canada, Laurenzenberg 2, A-1010, Vienna

☎ 43 (1) 531-38-3000

Toll-free: 00-800-2326-6831

vienn-cs@international.gc.ca

www.austria.gc.ca

AZERBAIJAN

See Turkey, Ankara

AZORES

See Portugal, Ponta Delgada

BAHAMAS

Consulate of Canada, Shirley Street Plaza, Nassau

☎ (242) 393-2123, -2124

Toll-free: 1-881-949-9993

cdncon@batelnet.bs

BAHRAIN

Consulate of Canada, Al Jasrah Tower, 12th Floor, Building No. 95, Road 1702, Block 317, Diplomatic Area, Manama

☎ 973 17 536270

Toll-free: 800-00-732

canadabh@batelco.com.bh

BANGLADESH

High Commission of Canada, United Nations Road, Baridhara, Dhaka

☎ 880 (2) 988-7091/2/3/4/5/6/7

dhaka@international.gc.ca

www.bangladesh.gc.ca

BARBADOS 🇺🇸

High Commission of Canada, Bishop's Court Hill, St. Michael, P.O. Box 404, Bridgetown BB11113

☎ (246) 429-3550

bdgtn@international.gc.ca

www.barbados.gc.ca

BELARUS

See Poland

BELGIUM

Antwerp (Antwerpen)

Consulate of Canada, Sint Pietersvliet, 15, B-2000 Antwerp

☎ 32 (3) 220-0211

Brussels 🇺🇸

Embassy of Canada, ave. de Tervuren 2, 1040, Brussels

☎ 32 (2) 741-0611

bru@international.gc.ca

Toll-free from Belgium:

00-800-2326-6831

www.belgium.gc.ca

BELIZE

Consulate of Canada, 80 Princess Margaret Drive, Belize City

☎ 501 223-1060

cdncon.bze@btl.net

BENIN

Unité d'appui à la Coopération canadienne, Haie Vive, behind Tri-postal and Cotonou Airport

☎ 229 21-30-24-79

alcona_ade@yahoo.fr

BERMUDA

Consulate of Canada, 73 Front St., 4th Floor, Hamilton HM 12

☎ (441) 292-2917

Toll-free: 1-800-387-3124

BOLIVIA

Embassy of Canada, 2678, Calle Victor Sanjinez, Edificio Barcelona, 2nd Floor, Plaza España (Sopocachi), La Paz

☎ 591 (2) 241-5141

lapaz@international.gc.ca

BONAIRE

See Curaçao

BOSNIA AND HERZEGOVINA

See Hungary

BOTSWANA

Consulate of Canada, Mokolwane House, Fairgrounds, Gaborone

☎ (267) 390 4411

canada.consul@info.bw

BRAZIL

Belo Horizonte

Consulate of Canada (Edifício Lumiere: Hospital de Olhos Dr. Ricardo Guimarães), Rua da Paisagem 220, 3rd Floor, Vila da Serra, Belo Horizonte

☎ 55 (31) 3047-1225

consul.belo@canada.org.br

Brasília 🇺🇸

Embassy of Canada, Setor de Embaixadas Sul, Av. das Nações, Quadra 803, Lote 16, 70410-900 Brasília, D.F.

☎ 55 (61) 3424-5400

brsla@international.gc.ca

Rio de Janeiro

Consulate General of Canada, Av.

Atlântica 1130, 5th Floor, Copacabana, 22021-000 Rio de Janeiro

☎ 55 (21) 2543-3004

rio@international.gc.ca

São Paulo 🇺🇸

Consulate General of Canada, Centro Empresarial Nações Unidas - Torre Norte, Av. das Nações Unidas, 12901, 16th Floor, 04578-000 São Paulo

☎ 55 (11) 5509-4321

spalo@international.gc.ca

Toll-free from Brazil: 0-800-891-6614


www.brazil.gc.ca

BRITISH VIRGIN ISLANDS

See Barbados

BRUNEI DARUSSALAM

High Commission of Canada, 5th Floor,
Jalan McArthur Building, No. 1, Jalan
McArthur, Bandar Seri Begawan


 673 (2) 22-00-43

bsbgn@international.gc.ca

www.brunei.gc.ca

BULGARIA


Consulate of Canada, 7 Pozitano Street,
Block #3, 1st Floor, Office #4, 1000 Sofia

 359-2-969-9710

consular@canada-bg.or

BURKINA FASO

Embassy of Canada, 16 Professeur
Ki-Zerbo Street, Ouagadougou


 226 50-31-18-94

ouaga@international.gc.ca

www.burkinafaso.gc.ca

BURMA

Australian Embassy, 88 Strand Road,
Rangoon


 95 (1) 251-810

austembassy.rangoon@dfat.gov.au

www.burma.embassy.gov.au

BURUNDI


Consulate of Canada, 4708, boul. de
l'Uprona, Bujumbura

 257 22 24-58-98

bujumbura@canadaconsulate.ca

CAMBODIA

Embassy of Australia, No. 16B National
Assembly St., Sangkat Tonle Bassac,
Khan Chamkamon, Phnom Penh

 855 (23) 213 470

australian.embassy.cambodia@dfat.gov.au


www.cambodia.embassy.gov.au

38 www.travel.gc.ca

CAMEROON

Douala


Consulate of Canada, a/s PRO-PME,
68, ave. Charles de Gaulle, Douala

 237 3343-2934

consulatdouala@propme.com

Yaoundé

High Commission of Canada, Immeuble
STC-TOM, Place de l'Hôtel de Ville,
Yaoundé

 237 2223-2311

yunde@international.gc.ca


www.cameroon.gc.ca

CAPE VERDE

See Senegal

CAYMAN ISLANDS


Consulate of Canada, 3rd Floor, Landmark
Square, Unit 3F, 64 Earth Close, Seven
Mile Beach

 (345) 949-9400

cdncon.cayman@candw.ky

CENTRAL AFRICAN REPUBLIC


Consulate of Canada, Cabinet ARC,
Bangui

 236 21-61-30-39

consulatbangui@yahoo.fr

CHAD

Consulate of Canada, rue 5041, porte
964, Quartier Moursal, N'Djamena

 235 2253-4280;


235 6629-6505 (after hours)

honcon@honconca-chad.org

CHILE

Antofagasta


Consulate of Canada, José Toribio Medina
146, Apt. 601, Antofagasta

 56 (55) 24-7652

honcon.canada.antofagasta@gmail.com

Concepción


Consulate of Canada, Caupolicán 245,
Chiguayante, Concepción

 56 (41) 236-9705

honcon.canada.concepcion@gmail.com

Santiago

Embassy of Canada, Nueva Tajamar
481, Torre Norte, 12th Floor, Las Condes,
Santiago

 56 (2) 652-3800


stago@international.gc.ca

www.chile.gc.ca

CHINA

Beijing

Embassy of Canada, Consular Section,
19 Dongzhimenwai Dajie, Chao Yang
District, Beijing 100600


 86 (10) 5139-4000

beijing.consular@international.gc.ca

www.beijing.gc.ca

Chongqing

Consulate of Canada, Room 1705,
Metropolitan Tower, Wu Yi Lu, Yu Zhong
District, Chongqing 400010


 86 (23) 6373-8007

chonq@international.gc.ca

www.chongqing.gc.ca

Guangzhou

Consulate General of Canada, China
Hotel Office Tower, Suite 801, Liu Hua Lu,
Guangzhou, Guangdong 510015


 86 (20) 8611-6100

ganzucanadaconsul@international.gc.ca

www.guangzhou.gc.ca

Hong Kong

Consulate General of Canada, 13th Floor,
One Exchange Square, 8 Connaught
Place, Central Hong Kong SAR


 85 (2) 3719-4700

hkong-cs@international.gc.ca

www.hongkong.gc.ca

Shanghai

Consulate General of Canada, Shanghai
Centre, West Tower, Suite 604, 1376
Nanjing Xi Lu, Shanghai 200040

 86 (21) 3279-2800


shngi@international.gc.ca

www.shanghai.gc.ca

COLOMBIA

Bogotá


Embassy of Canada, Cra. 7, No. 114-33,
Piso 14, Bogotá

 57 (1) 657-9800

bgota@international.gc.ca

Cartagena

Consulate of Canada, Edificio Centro
Ejecutivo Bocagrande, Carrera 3, No.
8-129, Oficina No. 1103, Cartagena

 57 (5) 665-5838

honcartagena1@etb.net.co

Toll-free from Colombia: 01-800-919-0057

www.colombia.gc.ca

COMOROS ISLANDS

See Tanzania

CONGO (BRAZZAVILLE)

See Congo (Kinshasa)

CONGO (KINSHASA) 🇨🇳

Embassy of Canada, 17, ave. Pumbu,
Commune de Gombe, Kinshasa
☎ 243 898-950-310, -311, -312
kinshasa@international.gc.ca
www.congo.gc.ca

COOK ISLANDS

See New Zealand

COSTA RICA

Embassy of Canada, La Sabana Executive
Business Centre, Building No. 5, 3rd Floor,
behind the Contraloría General de la
República, San José
☎ 506 2242-4400
Toll-free: 0-800-015-1161
sjcra@international.gc.ca
www.costarica.gc.ca

CÔTE D'IVOIRE 🇨🇮

Embassy of Canada, Immeuble Trade
Centre, 23, ave. Nogues, Le Plateau,
Abidjan
☎ 225 20-30-07-00
abdjin@international.gc.ca
www.abidjan.gc.ca

CROATIA 🇭🇷

Embassy of Canada, Prilaz Gjire Dezelica
4, 10000 Zagreb
☎ 385 (1) 488-1200, -1238
zagrb@international.gc.ca
www.croatia.gc.ca

CUBA

Guardalavaca

Consulate of Canada, Hotel Atlántico,
Suite 1, Guardalavaca, Holguín
☎ 53 (24) 430-320
honcongvac@canada.com

Havana 🇨🇺

Embassy of Canada, Calle 30, No. 518,
esq. 7ma, Miramar, Havana
☎ 53 (7) 204 2516
havan-cs@international.gc.ca
Varadero
Consulate of Canada, Calle 13 e/Av.
Primera y Camino del Mar, Varadero,
Matanzas
☎ 53 (45) 61-2078
honconverdero@canada.com
www.cuba.gc.ca

CURAÇAO

Consulate of Canada, Maduro and
Curiel's Bank, N.V., Plaza Jojo Correa 2-4,
Willemstad (Punda)
☎ 599 (9) 466-1115, -1121

CYPRUS

Consulate of Canada, 15 Themistocles
Dervis Street, 1066 Nicosia
☎ 357 (2) 2775-508
Toll-free: 8009-6082
info@consulcanada.com.cy

CZECH REPUBLIC 🇨🇪

Embassy of Canada, Muchova 6, 160 00
Prague 6
☎ 420 27210-1800
prgue@international.gc.ca
www.czechrepublic.gc.ca

DENMARK

Copenhagen 🇩🇰

Embassy of Canada, Kristen Bernikowsgade
1, Copenhagen K, DK-1105
☎ 45 33 48 32 00
copen@international.gc.ca

Nuuk (Greenland)

Consulate of Canada, Air Greenland,
Nuuk Airport, 3900 Nuuk
☎ 299 31-16-47, 34-34-30
Ipdanielsen@airgreenland.gl
www.denmark.gc.ca

DJIBOUTI

Consulate of Canada, Place Lagarde
☎ 25 (3) 35-38-59, 35-59-50
georgalis@intnet.dj

DOMINICA

See Barbados

DOMINICAN REPUBLIC

Puerto Plata

Consulate of Canada, Calle Villanueva
No. 8, Edificio Abraxas, Puerto Plata
☎ (809) 586-5761
canada.ppp@gmail.com

Punta Cana

Office of the Embassy of Canada, Carretera
Verón-Bávaro km 2 ½, Amstar Business
Center, Building 4, Office 404, Punta Cana
☎ (809) 455-1730

Santo Domingo 🇩🇲

Embassy of Canada, Av. Winston
Churchill 1099, Torre Citigroup en
Acrópolis Center, 18th Floor Ensanche
Piantini, Santo Domingo
☎ (809) 262-3100
sdmgo@international.gc.ca
www.dominicanrepublic.gc.ca

EAST TIMOR

See Timor-Leste

ECUADOR

Guayaquil

Consulate of Canada, Juan Tanca
Marengo Av. and Joaquín Orrantía Av.,
Nobis Executive Center Building,
Suite 702, Guayaquil
☎ 593 (4) 215-8333
consulc1@nobis.com.ec

Quito 🇪🇨

Embassy of Canada, Av. Amazonas N37-29
and Unión Nacional de Periodistas,
Eurocenter Building, 3rd Floor, Quito
☎ 593 (2) 245-5499
quito@international.gc.ca
www.ecuador.gc.ca

EGYPT 🇪🇬

Embassy of Canada, 26 Kamel
El Shenawy St., Garden City, Cairo
☎ 20 (2) 2791-8700
cairo-cs@international.gc.ca
www.egypt.gc.ca

EL SALVADOR 🇸🇻

Embassy of Canada, Centro Financiero
Gigante, Tower A, Nivel Lobby 2, Alameda
Roosevelt and 63 Av. Sur, Colonia
Escalón, San Salvador
☎ 503 2279-4655, -4657, -4659
ssal@international.gc.ca
www.elsalvador.gc.ca

EQUATORIAL GUINEA

Consulate of Canada, Carretera del
Seminario Mayor, Bata, Litoral, Apt. 598
☎ 240 222 56-26-55, 222 62-11-06
honconeg@yahoo.es

ERITREA

Consulate of Canada, Abeneh St. 745,
House No. 152/154, Tiravolo
☎ 291 (1) 18-64-90, 18-19-41
mkcca@tse.com.er

ESTONIA

Office of the Embassy of Canada, Toom
Kooli 13, 2nd Floor, 15186 Tallinn
☎ 372 627 3310, -3311
tallinn@canada.ee
www.estonia.gc.ca

ETHIOPIA 🇪🇹

Embassy of Canada, Old Airport Area,
Nefas Silk Lafto Sub City, Kebele 04,
House No. 122, Addis Ababa
☎ 251 (0) 11-371-3022
addis-cs@international.gc.ca
www.ethiopia.gc.ca

FIJI

Nadi

Consulate of Canada, Nadi Airport
☎ 679 672-2400,
679 992-4999 (mobile)
vyases@connect.com.fj

Suva 🇫🇯

High Commission of Australia,
37 Princes Road (Tamavua), Suva
☎ 679 338-2211
suva.cmis@dfat.gov.au
www.fiji.embassy.gov.au

FINLAND 🇫🇮

Embassy of Canada, Pohjoisesplanadi
25B, 00100 Helsinki
☎ 358 (9) 228-530
Toll-free: 990-800-2326-6831,
800-2326-6831 (mobile)
hsnki@international.gc.ca
www.finland.gc.ca

FRANCE

Lille

Consulate of Canada, 36 ave. Émile Zola,
59000 Lille
☎ 33 3-20-14-05-78
consulat.canada-lille@amb-canada.fr

Lyon

Consulate of Canada, rue Bourgelat,
69002 Lyon
☎ 33 4-72-77-64-07
consulat.canada-lyon@amb-canada.fr

Nice

Consulate of Canada, 2 Place Franklin,
06000 Nice
☎ 33 4-93-92-93-22
consulat.canada-nice@amb-canada.fr

Paris 🇫🇷

Embassy of Canada, 35 ave. Montaigne,
75008 Paris
☎ 33 1-44-43-29-00
paris-consulaire@international.gc.ca

Saint-Pierre et Miquelon

Consulate of Canada, 16 rue Jacques
Debon, 97500 Saint-Pierre
☎ 508 41-55-10
consulat.canada-st_pierreetmiquelon@
amb-canada.fr

Toulouse

Consulate of Canada, 10 rue Jules de
Rességuier, 31000 Toulouse
☎ 33 5-61-52-19-06
consulat.canada-toulouse@amb-canada.fr
Toll-free from France: 00-800-2326-6831
www.france.gc.ca

FRENCH GUIANA

See France, Paris

FRENCH POLYNESIA 🇫🇵

Consulate General of Australia, 7th Floor,
Immeuble Foch, 19, ave. du Maréchal
Foch, Nouméa, New Caledonia
☎ 689 272-414

GABON

Consulate of Canada, Quartier Batterie IV,
Pont de Gué-Gué, first street behind the
European Union, Libreville
☎ 241 44-29-65
conhongab@gmail.com

GAMBIA*

British High Commission, 48 Atlantic Road,
Fajara, Banjul
☎ 220 449-5133
bhcbanjul@gamtel.gm
* The British High Commission provides
services to Canadians in Gambia

GEORGIA

See Turkey, Ankara

GERMANY

Berlin 🇩🇪

Embassy of Canada, Leipziger Platz 17,
10117 Berlin
☎ 49 (30) 20 31 24 70
brlin-cs@international.gc.ca

Düsseldorf 🇩🇪

Consulate of Canada, Benrather Strasse 8,
40213 Düsseldorf
☎ 49 (211) 17 21 70
ddorf@international.gc.ca

Munich 🇩🇪

Consulate of Canada, Tal 29, 80331
Munich
☎ 49 (89) 21 99 57 0
munic@international.gc.ca

Stuttgart

Consulate of Canada, Lange Strasse 51,
70174 Stuttgart
☎ 49 (711) 22 39 67 8
stuttgart@canada.de
www.germany.gc.ca

GHANA 🇬🇭

High Commission of Canada,
42 Independence Av., Accra
☎ 233 (21) 21-15-21, 22-85-55
accra@international.gc.ca
www.ghana.gc.ca

GREAT BRITAIN

See United Kingdom

GREECE 🇬🇷

Embassy of Canada, 4, Ioannou
Ghennadiou St., 115 21 Athens
☎ 30 (210) 727-3400
athns-cs@international.gc.ca
Thessaloniki
Consulate of Canada, 19, N. Kountouriotou
Street, 546 24, Thessaloniki
☎ 30 (231) 025-6350
petmezas_canada@thessalaw.gr
www.greece.gc.ca

GREENLAND

See Denmark, Nuuk

GRENADA

See Barbados or call toll-free:
1-800-387-3124

GUADELOUPE

See Barbados

GUAM

See United States, San Francisco


GUATEMALA

Embassy of Canada, Edyma Plaza Building, 8th Floor, 13 Calle 8-44, Zona 10, Guatemala City

 502 2363-4348
gtmla@international.gc.ca
www.guatemala.gc.ca

GUINEA

Consulate of Canada, Descente Plage Rogbané, Taouyah Corniche, Conakry

 224 60 236022;
224 64 448117 (after hours)
laprade@yahoo.com

GUINEA-BISSAU

See Senegal

GUYANA

High Commission of Canada, High and Young streets, Georgetown

 592 227-2081/2/3/4/5
grgtn@international.gc.ca
www.guyana.gc.ca

HAITI

Embassy of Canada, Delmas Road, between Delmas 75 and 71, Port-au-Prince

 509 2-249-9000
prnce@international.gc.ca
www.haiti.gc.ca

HAWAII

See United States of America, Honolulu


HOLY SEE (VATICAN CITY)

Canadian Embassy to the Holy See, Via della Conciliazione 4/D, 00193 Rome

 39 (06) 6830-7316, -7386, -7398
Toll-free: 00-800-2326-6831
vatcn@international.gc.ca
www.vatican.gc.ca

HONDURAS

Embassy of Canada (Program Office), Centro Financiero Banexpo, 3rd Floor, Boul. San Juan Bosco, Colonia Payaqui, Tegucigalpa


 504 232-4551
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HONG KONG

See China, Hong Kong

HUNGARY

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www.hungary.gc.ca

ICELAND

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Toll-free: 800-8462
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INDIA

Chandigarh


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Chennai (formerly Madras)

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Kolkata (formerly Calcutta)

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Mumbai (formerly Bombay)

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New Delhi


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INDONESIA

Denpasar (Bali)

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 62 (361) 241-118
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Jakarta

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IRAN

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IRAQ

See Jordan

IRELAND

Embassy of Canada, 7-8 Wilton Terrace, Dublin 2

 353 (1) 234-4000
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www.ireland.gc.ca

ISRAEL, THE WEST BANK AND GAZA

Ramallah

Representative Office of Canada, 12 Mahfal St., Ramallah
 972 (2) 297-8430
rmlah@international.gc.ca
www.westbankandgaza.gc.ca


Tel Aviv

Embassy of Canada, 1 Nirim St., Entrance A, 4th Floor, Tel Aviv 67060
 972 (3) 636-3300
taviv@international.gc.ca
Toll-free from Israel, the West Bank and Gaza: 014-800-2326-6831
www.israel.gc.ca

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cancons.nap@tiscali.it

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Rome

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rome.citizenservices@international.gc.ca

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JAMAICA

Kingston

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3 West Kings House Road, Kingston 10

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Montego Bay

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JAPAN

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Consulate of Canada, c/o Chugoku

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Naka-ku, Hiroshima-shi, Hiroshima-ken,
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Nagoya

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Building, 6F, 3-17-6 Marunouchi, Naka-ku,
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Bekkan 8F, Odori Nishi 4-chome 1-banchi,
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Tokyo

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7-chome, Minato-ku, Tokyo, 107-8503

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001-010-800-2326-6831 (KDDI),

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0061-010-800-2326-6831 (Cable &

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www.japan.gc.ca

JORDAN

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KAZAKHSTAN

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KOSOVO

See Croatia

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LIBERIA

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MACAO

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MACEDONIA

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MARSHALL ISLANDS

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MARTINIQUE

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www.mexico.gc.ca

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www.fsm.embassy.gov.au

MOLDOVA

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MONACO

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MONGOLIA

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MONTENEGRO

See Serbia

MONTSERRAT

See Barbados

MOROCCO 🇲🇦

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rabat@international.gc.ca
www.morocco.gc.ca

MOZAMBIQUE

High Commission of Canada, Kenneth Kaunda Av., Maputo 1138
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MYANMAR

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NAMIBIA

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NAURU 🇳🇷

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NEPAL

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NETHERLANDS 🇳🇱

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www.netherlands.gc.ca

NEW CALEDONIA 🇫🇷

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NEW ZEALAND 🇳🇿

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wlgtn@international.gc.ca
www.newzealand.gc.ca

NICARAGUA

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mngua@international.gc.ca

NIGER

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NIGERIA

Abuja
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Lagos 🇳🇮
Deputy High Commission of Canada, 4 Anifowoshe St., Victoria Island, Lagos
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Port Harcourt

Consulate of Canada, 15, Ahoada St., Rumuibekwe Housing Estate, Port Harcourt
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phconsul2004@yahoo.com
www.nigeria.gc.ca

NIUE

See New Zealand

NORTH KOREA*

Swedish Embassy, Munsudong, Daehak St., Taedonggang District, Pyongyang
☎ 850 2-381-7908
ambassadors.pyongyang@foreign.ministry.se
www.sweden.gov.se/sb/d/41891/en/pd/4189/e/3647
* The Swedish Embassy provides services to Canadians in North Korea

NORTHERN MARIANAS

See Australia, Canberra

NORWAY

Bergen
Consulate of Canada, P.O. Box 2439, Solheimsviken, 5824 Bergen
☎ 47 55-29-71-30
honconbergen@canada.no
Oslo 🇳🇴
Embassy of Canada, Wergeldsveien 7, 0244 Oslo
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oslo@international.gc.ca
Toll-free from Norway: 00-800-2326-6831
www.norway.gc.ca

OMAN

Consulate of Canada, Trade Links & Services Building, Building 1738, Way 2728, Plot 127 CBD, Ruwi, Muscat
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PAKISTAN

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High Commission of Canada, Diplomatic Enclave, Sector G-5, Islamabad
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Karachi

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Lahore

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PALAU

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PANAMA

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PAPUA NEW GUINEA

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PARAGUAY

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PERU

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PHILIPPINES

Cebu

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Manila

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www.philippines.gc.ca

POLAND

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PORTUGAL

Faro

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Lisbon

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PUERTO RICO

See United States of America, Puerto Rico, or call toll-free: 1-888-772-6448

QATAR

See Kuwait

ROMANIA

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RUSSIA

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Vladivostok

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RWANDA

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SAINT KITTS AND NEVIS

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SAINT LUCIA

See Barbados

SAINT MARTIN

See Barbados

SAINT-PIERRE ET MIQUELON


See France, Saint-Pierre et Miquelon

SAINT VINCENT AND THE GRENADINES

See Barbados or call toll-free: 1-800-387-3124

SAMOA

Australian High Commission,
Beach Road, Apia

 68 (5) 23-411

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SAN MARINO

See Italy, Rome


SÃO TOMÉ AND PRÍNCIPE

See Cameroon, Yaoundé

SAUDI ARABIA

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Riyadh

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and Amadou Cissé Dia streets, Dakar


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SEYCHELLES

See Tanzania

SIERRA LEONE


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SINGAPORE

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SLOVAKIA

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SLOVENIA

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SOLOMON ISLANDS

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SOMALIA

See Kenya

SOUTH AFRICA

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SWAZILAND

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SWEDEN

Gothenburg

Consulate of Canada, Viktor Rydbergsgatan
10, 411 32 Gothenburg
 46 (0) 31 707-4288
per@jessing.nu

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Consulate of Canada, Canadian Oil Co.
AB, Verkstadsgatan 4, 233 51 Svedala
 46 (0) 40 40 23 51

Stockholm

Embassy of Canada,
23 Klarabergsgatan, Stockholm
 46 (0) 8 453-3000
stkhm-cs@international.gc.ca
Toll-free from Sweden:
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www.sweden.gc.ca

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 41 (31) 357-3200
bern@international.gc.ca

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www.syria.gc.ca

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dslam@international.gc.ca
www.tanzania.gc.ca

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Chiang Mai


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Tambon Tahsala, Amphur Muang, Chiang
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www.thailand.gc.ca



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www.easttimor.embassy.gov.au

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www.turkey.gc.ca

TURKMENISTAN

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mvdeo@international.gc.ca
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VATICAN

See Holy See

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Embassy of Canada, Av. Francisco de
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Caracas 1060

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Embassy of Canada, 45 Baines Av.,
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www.cbsa.gc.ca

Border Information Service Line

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Publications

- *Crossing the Border with \$10,000 or More?*
- *I Declare* (on-line only)
- *Travelling Outside Canada*
- *Importing a Firearm or Weapon into Canada*
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CANADA FIREARMS PROGRAM

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1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

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To access or order:

Consult www.cra.gc.ca or call 1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

CANADIAN AIDS TREATMENT INFORMATION EXCHANGE (CATIE)

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CANADIAN AUTOMOBILE ASSOCIATION

www.caa.ca

CANADIAN FOOD INSPECTION AGENCY

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Import Service Centres (ISC)

Eastern ISC 1-877-493-0468
Central ISC 1-800-835-4486
Western ISC 1-888-732-6222

CANADIAN HERITAGE

www.canadianheritage.gc.ca/travel

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CANADIAN INSTITUTE OF TRAVEL COUNSELLORS

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www.cpha.ca

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- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health*
- *Travel Immunization Record*

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CIC Call Centre

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PASSPORT CANADA

www.passportcanada.gc.ca

Passports, certificates of identity, and travel documents

1-800-567-6868 (in Canada and the
U.S.); 819-997-8338 (outside the
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PUBLIC HEALTH AGENCY OF CANADA

(Travel Medicine Program)
www.travelhealth.gc.ca

Travel Health Notices

www.phac-aspc.gc.ca/tmp-pmv/pub_e.html

Travel Health Clinics

[www.phac-aspc.gc.ca/tmp-pmv/travel/
clinic_e.html](http://www.phac-aspc.gc.ca/tmp-pmv/travel/clinic_e.html)

General Information and Recommendations on Travel Health Topics

[www.phac-aspc.gc.ca/tmp-pmv/info/
index.html](http://www.phac-aspc.gc.ca/tmp-pmv/info/index.html)

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A collage of travel-related items including a red luggage tag with "Canada", a brown leather tag with "Abroad", a passport, a travel guide, and photos of various travel scenes. Below the collage is a photo of four diverse people smiling. At the bottom, there is a dark banner with white and red text.

TRAVELLER'S CHECKLIST

Help ensure a safe and successful trip by taking these steps before leaving Canada:

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- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.
- Leave copies of your passport identification page, itinerary, and insurance policy with friends or family.
- Obtain any required visas well in advance.
- Arrange for health and travel insurance.
- Plan your itinerary and budget.
- Anticipate financial needs: local currency, traveller's cheques, departure tax.
- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.
- Check whether dual citizenship is an issue for you.
- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).
- Register on-line with a Canadian government office abroad.
- Obtain an International Driving Permit, if required.
- Prepare for your flight by carefully attending to luggage, documentation, and airport security.
- While abroad, keep receipts for purchases and make special arrangements for food, plants, and animals brought back to Canada.